





COMPUTER

 Do you have access to a fast reliable computer?

 An iPad, tablet or smartphone is unlikely to fully support your study needs.

 You might need a headset with a microphone and/or a webcam for your course.


 Loan a laptop or use a computer from the FedUni Library.


 Apply for a Kickstart grant to purchase a computer. Ask us how via the ASK Service.

INTERNET

Do you have access to high speed internet?

Depending on your course, you may need up to 5GB of data per course, per month.

 If possible, download large files on campus for offline viewing and watch videos on campus.


 Know how to connect to the free Wifi @ uni or your local library to save money and data!

 Ask how via the ServiceDesk or ASK Service.

MY Digital Study Toolkit


SOFTWARE

Do you have Microsoft Office to complete your uni work?

 You can download 'Microsoft Office 365' for FREE and get 1TB of 'OneDrive' storage space for all your files! Ask us how via the ServiceDesk.

EMAIL

Do you have access to your official FedUni email address?

 You can forward your FedUni email to your personal email address! Ask how via the ServiceDesk or ASK Service.

ASK SERVICE ?

The Academic Skills and Knowledge (ASK) program supports students with their development of study skills. The ASK service is available to any FedUni student, no matter where you're studying, and it's 100% online.

The ASK Desk operates on campus from Monday to Thursday:

- Mt Helen campus: 9.30am - 3.30pm
- Gippsland campus: 9.30am - 3.30pm
- Berwick campus: 10.00am - 2.00pm

To access ASK online, visit:
federation.edu.au/ask

Email: ask.sal@federation.edu.au

SERVICE DESK

Information Technology Services (ITS) can help you with your IT needs:

- Changing your FedUni system password
- Connecting to FedUni Wi-Fi (eduroam)
- Accessing your Office 365 account
- Access your student email
- Printing and photocopying
- Offers and free stuff

Contact the Service Desk via the online portal or phone: (03) 5327 9999

Mon-Fri: 8.30am - 5.00pm
Sat-Sun: Closed

More info:
federation.edu.au/library/it-help/information-technology-it-help

YOUR MENTOR

Each first year student is assigned a mentor who will assist you with general study and University tips, academic expectations and more. They are students themselves, so they will be more than happy to point you in the right direction!

More info: federation.edu.au/mentor

LIBRARY

The Library has a number of desktop computers to use on campus or laptops to loan, as well as, printing and photocopying facilities. There are various computer labs on campus available 24 hours.

More info: federation.edu.au/library/it-help/information-technology-it-help

STUDY SKILLS WEBSITE

The Study Skills website provides information on study help and services, learning technologies, assessment, study skills and referencing.

Check it out: studyskills.federation.edu.au

"I NEED HELP! WHERE DO I GO?"

